

City of Busselton Public Libraries

Books on Wheels extended service general information

What is the 'Books on Wheels' home delivery service?

In response to the closure of library branches due to the [COVID-19 pandemic](#), Busselton Libraries are offering a home delivery service to all residents of the City of Busselton who are also a Busselton Libraries member.

While our extensive [eLibrary](#) will continue to keep you well-stocked with reading and listening material while libraries are closed, we know there will be some who need physical books, DVDs and magazines during this time. Items will be delivered to your door at no charge.

If you are not a library member, you can [join online](#). Library membership is free.

Register your interest in the 'Books on Wheels' Home Delivery Service.

How many items can I borrow?

In the interests of ensuring fair distribution of our library collections across as many households as we can service there is currently a limit of 10 items per member for each delivery. Limits may be applied for high demand items such as children's picture books.

Can I choose the items I receive?

Once you have registered your interest in the service, a library staff member will be in contact to discuss your reading and viewing preferences and will select a range of items from the collection they think you will enjoy.

We will do our best to satisfy preferences and specific requests, however, we hope you will understand that we may be unable to secure any or all holds in line with your delivery.

How long can I have the items for? What do I do when I'm finished with the items?

Standard loan periods for library items have been suspended at this time. Items will be loaned until 30th June or until the branches of Busselton Libraries reopen (whichever is later).

Library items WILL be collected from residences during the agreed delivery timeframe. Staff will discuss this with you when you arrange delivery.

How frequently can I get a delivery?

We can offer each household one delivery per month. The home delivery service will cease operating once library branches re-open.

Who can access this service?

The delivery service is available to all Busselton Libraries members who are also residents of the City of Busselton. If demand for the service exceeds our capacity to supply priority access will be given to Senior, Pension and Health Care Card holders.

What else do I need to know?

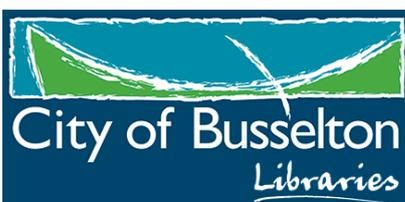
A full list of terms and conditions can be viewed via the Books on Wheels web page.

How do I sign up?

If you are a City of Busselton resident interested in receiving deliveries please register your interest via the link on the Books on Wheels web page.

What happens next?

Library staff will contact you to talk about your reading preferences and to arrange delivery.



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